



Trust in the infrastructure sector

Regulation is the number one driver of trust in infrastructure.

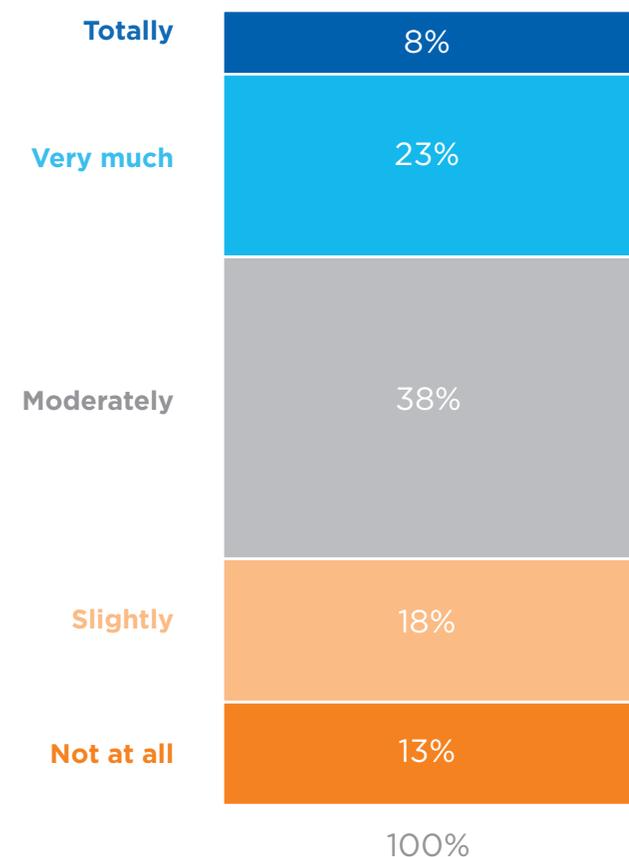
This is followed by public perceptions of **procedural fairness** - the use of fair and proper processes to reach a decision.

1. **Regulation**
2. Procedural fairness / responsiveness
3. Community Self-determination & benefits
4. Positive impacts on local economy

The more people feel that developers are **held accountable** by regulation, the more likely they are to **accept developments**.

The public has **moderate to high trust in the sector** but there is room for improvement with about 1/3 of the public having limited trust in the sector.

Trust **infrastructure developers** to act **responsibly**



Trust in **infrastructure developers** to act in the best interests of **local communities**



Trust in **governments** to act in the best interests of **local communities**



Trust in **governments** to act **responsibly**



Results of the ANU I2S/Voconiq National Survey, 'Australian Perspectives on Infrastructure,' 2021. Total respondents: 3,529 with all States and Territories represented.



Institute for Infrastructure in Society